



Atlantic Therapeutics is a growing organisation with an exciting new product that changes people's lives. We are building a team of people with the belief, passion and expertise to make our business a success and positively influence our customer's quality of life. Our vision is to enable millions of people each year to restore pelvic health, and thereby restore their control, confidence and active lifestyle.

Job Title **IS/IT Manager – Flexible hours/working considered**

We have an exciting opportunity for an **IS/IT Manager** to understand the current and future technological needs of our business, develop and implement an ICT strategy that enables the business to meet its objectives and potential, provide IS expertise where necessary across all aspects of the business both internally and in supporting our customers.

What's important:

Ability to work in a fast changing, rapidly growing organisation with the capability to adapt your approach as needed.

Excellent knowledge and understanding of software and systems management in order to manage all IS/IT infrastructure across our international business (currently offices in Galway, U.K., France, Germany and the U.S.) in a hybrid environment.

Strong project management skills

Experience with the Software as a Service (SaaS) model and Ecommerce platforms.

Experience with IT Support management.

A collaborative approach.

The day to day:

- Translate the requirements of the business into an IS roadmap.
- Management of the company's IS/IT infrastructure including management of:-
 - all IS/IT suppliers from identifying suitable third-party suppliers, negotiating fees, drafting SLA's, managing performance etc.
 - our outsourced network infrastructure, working closely with the third-party provider to ensure infrastructure is fit for purpose and robust.
 - the company's ERP system, Sage X3, liaising with the relevant departments to ensure that the system meets requirements and managing any configuration requirements with supplier.
- Support the marketing team in working with third party suppliers to project manage all aspects of our online customer channels i.e. website, Paypal etc.
- Manage the company's Software as a Service (SaaS) system, liaising with the relevant departments.
- Manage internal stakeholder expectations and change requests.
- Successfully manage IS/IT projects to schedule and budget while maintaining positive relationships and supporting business objectives

www.atlantictherapeutics.com

www.myinnovo.com

<https://www.linkedin.com/company>



Where you've come from:

You will have a third level degree in Business or Information Technologies with previous experience in an IT/IS role.

Who you are:

Experience supporting projects with embedded firmware, mobile applications and cloud-based server architecture.

Proficient in a variety of software and systems.

Good general business knowledge.

Comfortable with the variety of work required in a start-up environment.

A self-starter with the ability to work on your own initiative and be proactive.

Systematic and orderly with the ability to work to deadlines and achieve targets.

Friendly; collaborative in work style and a team player.

Highly flexible and energetic in approach with a positive "Can-do" attitude.

Strong communication skills with internal and external partners

Takes a professional and confidential approach

How you work:

We have created a list of competencies that are required at different levels, for every role within our Company:

COMPETENCY

Communication

Interpersonal skills

Adaptability/Flexibility

Accomplishments/Results Orientation

Attention to Detail

Analytical

Customer Service Orientation

Sales Orientation

Decision Making, Problem Solving & Judgement

Initiative & Innovation

Leadership

Planning & Organisation

Pressure Tolerance & Resilience

Supervising & Developing Others

Teamwork/Working with Others

ADVANCED/INTERMEDIATE/BASIC

Advanced

Advanced

Intermediate

Advanced

Advanced

Intermediate

Intermediate

Intermediate

Advanced

Intermediate

Intermediate

Advanced

Intermediate

Basic

Advanced

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